

## Terms & Conditions of [Victoria Groom Ltd \(www.victoriagroom.com\)](http://www.victoriagroom.com)

### PRIVACY

Victoria Groom Ltd is sensitive to privacy issues on the Internet. We believe that it is important you know how we treat the information about you we receive on the Internet.

We will never rent or sell your email address to any third party.

In general, you may visit the Site without telling us who you are or revealing any personally identifiable information about you. Our servers collect the domain names, operating system in use and browser. This information is aggregated to measure the number of visits, average time spent on the Site, pages viewed, etc.

Victoria Groom Ltd uses this information to measure the use of our Site and to improve the content of our Site. E-mail addresses and other personally identifiable information such as first and last name, home or other physical address, telephone number, and other similar information are known only when voluntarily provided by a visitor for registration or other participation of visitors in any available online interactive activities.

Unless otherwise disclosed during the collection, personally identifiable information that may be collected in connection with visitors to this Site is retained by Victoria Groom Ltd. We do not sell, transfer or otherwise disclose this personally identifiable information outside this company, except where disclosure is required by law.

You may choose whether or not to provide Personal Information to Victoria Groom. The notice we intend to provide where Victoria Groom collects Personal Information on the Web should help you to make this choice. If you choose not to provide the Personal Information we request, you can still visit most of the Victoria Groom Ltd web sites, but you may be unable to access certain options, offers, and services that involve our interaction with you.

If you chose to have a relationship with Victoria Groom, such as a contractual or other business relationship or partnership, we will naturally continue to contact you in connection with that business relationship.

Wherever your Personal Information may be held within Victoria Groom Ltd or on its behalf, we intend to take reasonable and appropriate steps to protect the Personal Information that you share with us from unauthorized access or disclosure.

To the extent that you do provide us with Personal Information, Victoria Groom Ltd wishes to maintain accurate Personal Information. Where we collect Personal Information from you on the Web, our goal is to provide a means of contacting us should you need to update or correct that Information.

If for any reason those means are unavailable or inaccessible, you may send updates and corrections about your Personal Information to [this email address](#) and we will make reasonable efforts to

incorporate the changes in your Personal Information that we hold as soon as practicable.

We may use the personal information you provide for any of the following purposes:

- (1) to understand the use of our Site and make improvements;
- (2) to fulfil prizes;
- (3) to respond to specific request from visitors;
- (4) to obtain parental consent from visitors under 18 years of age, where necessary;
- (5) to provide any necessary notices to our visitors or their parent or legal guardians, where necessary;
- (6) to protect the security or integrity of our Site when necessary;
- (7) to send you notices and solicitations regarding Site and our businesses; and
- (8) in general to promote and market products to you. These solicitations may take the form of mailings or other couriers, telephone calls, e-mail solicitations and other methods of contact. If you do not want to receive these solicitations from us using your personally identifiable information, please notify us.

It is our policy that visitors to our Site who are under the age of 18 should not post or provide information on our Site without the consent of their parents or legal guardians. You should supervise the online activities of your children, and consider the use of parental control tools available from online services and software providers that help provide a kid-friendly Internet environment. [victoriagroom.com](http://victoriagroom.com) is not structured to attract children. Accordingly, we do not intend to collect Personal Information from anyone we know to be under 18 years of age although we currently do not take steps to verify the user to that extent.

A technology called "cookies" may be used to provide you with tailored information. A "cookie" is a tiny element of data that a web site can send to your browser, which may then be stored on your hard drive so we can recognize you when you return. You may be able to set your browser to notify you when you receive a cookie. Our cookies collect the operating system and browser that a visitor is using.

At times, we conduct on-line surveys to better understand the needs and profiles of our visitors. When we conduct a survey, we will try to let you know how we will use the information at the time that we collect the information from you on the Internet.

This Site may contain links to other sites of third parties. We are not responsible for the content or privacy practices of those other sites.

We may revise this Privacy Policy from time to time. You are responsible for checking this policy when you visit our Site to review the current policy.

If you do not agree with the policy, you should cease use of the Site immediately. Victoria Groom makes no representation that materials on this site are appropriate or available for use in locations outside the United Kingdom, and accessing them from territories where their contents are illegal is

prohibited. Those who choose to access this site from other locations do so on their own initiative and are responsible for compliance with local laws.

## **RECORDING - PLEASE READ CAREFULLY**

If you buy a [Victoria Groom Ltd \(www.victoriagroom.com\)](http://www.victoriagroom.com) product or service there is a strong likelihood that you will be asked to take part in a telephone, online or 'live' event - either individually or as part of a group.

These events will typically be recorded and you will be notified if this is the case.

By contributing or taking part in these events you are agreeing to assign and license full copyright of any content recorded during these events to [victoriagroom.com](http://victoriagroom.com) for educational, private study or archive use and for inclusion in any future products or services where such content would be deemed an appropriate addition to any educational or private study material on offer.

You understand that your contribution may be distributed in any medium in any part of the world including the internet.

You further agree that you will not receive any form of payment or consideration for your contribution.

If you would like to take part in a product or service by [victoriagroom.com](http://victoriagroom.com) and would like to discuss any special consideration with regards to these issues and terms please contact Victoria Groom directly at [victoria@victoriagroom.com](mailto:victoria@victoriagroom.com)

## **SEMINARS, WORKSHOPS, GROUP and VIP CLIENTS**

Travel expenses, accommodation, meals and refreshments are not included in the course price, unless specifically stated. Likewise meals, refreshment, travel and accommodation are entirely the responsibility of the customer unless otherwise and specifically stated.

Should a course, seminar or workshop be cancelled or withdrawn due to circumstances beyond [victoriagroom.com](http://victoriagroom.com) control, you will be entitled to transfer to an identical course commencing within 12 months of the date of commencement of the cancelled event.

No refund will be honoured if there is an identical course available - or if the cancelled event is made available at a future date within 12 months of the commencement of the cancelled event.

We reserve the right to move any event to another venue within a 60 mile radius of the originally named venue giving not less than 48 hours' notice.

Specific event content may be subject to cancellation or alteration at any time, without prior notification.

Speakers may be subject to change or cancellation at any time, without prior notification.

## **PROPRIETARY RIGHTS**

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## **LIMITATION OF LIABILITY**

UNDER NO CIRCUMSTANCES SHALL VICTORIA GROOM LTD, ITS SUBSIDIARIES, OR ITS LICENSORS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF, OR INABILITY TO USE, THIS SITE. THIS LIMITATION APPLIES

WHETHER THE ALLEGED LIABILITY IS BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER BASIS, EVEN IF VICTORIA GROOM LTD HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. IN SOME CIRCUMSTANCES THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES IS NOT ALLOWED, LIABILITY IN SUCH CIRCUMSTANCES SHALL BE LIMITED TO THE EXTENT PERMITTED BY LAW. .

## **EARNINGS AND INCOME DISCLAIMER**

We make every effort to ensure that we accurately represent these products and services and their potential for improving your business and marketing results. Any earning and Income statements made by Victoria Groom Ltd and its clients are estimates of what we think you can possibly earn. There is no guarantee that you will get these same results or make these levels of income and you accept the risk that the earnings and income statements differ by individual. We cannot completely verify these customers' statements. Also, while the testimonial may be accurate as of the time that we hear from the customer, the customer's experience may have significantly changed over time. While we will try to update our information on the customer providing the testimonial, we cannot assure you that our information will be up to date. The testimonials and examples used are exceptional results, which do not apply to the average purchaser, and are not intended to represent or guarantee that anyone will achieve the same or similar results. Each individual's success depends on a wide range of individual factors.

As with any business, successful or unsuccessful use of our products will vary among our customers depending on many factors, including but not limited to, your individual skill-sets, business experience, creativity, motivation, level of effort, individual expertise, capacity and talents, your cost structure and the market in which you compete.

We also know that many customers may not implement our programme, much as many gym members won't go to the gym. We obviously cannot compel you to use our products and services. You obviously need to implement our products and services to find out for yourself the usefulness of what we teach you, and we sincerely hope that you do. Similarly, we provide no assurance that either improved operations or earnings in one month can be duplicated in any other month.

There is no assurance that examples of past earnings can be duplicated in the future. We cannot guarantee your future results and/or success. There are some unknown risks in business that we cannot foresee which can reduce results. Victoria Groom Ltd is not responsible for your actions.

For all these reasons, your purchase and use of our information, products and services should be based upon your own due diligence and judgement on how best to use our products and services.

You should not view our company's products and services as responsible for any success or failure of your business; we provide products and services that you can use to try to improve your business and marketing results. Your decision to purchase and use our information, products and services should be based on your own due diligence, and not on any representation that we make to you.

We will not be responsible for any success or failure of your business after you implement the information you receive from us.

### **CUSTOMER REMEDY**

OUR COMPANIES ENTIRE LIABILITY, AND THE PURCHASER'S REMEDY, SHALL BE A REFUND OF THE PRICE PAID. IN ACCORDANCE WITH DISTANCE-SELLING REGULATIONS, IF YOU ARE NOT 100% SATISFIED WITH YOUR PURCHASE, WE WILL BE HAPPY TO ISSUE A FULL REFUND UP TO 7 DAYS AFTER DATE OF PURCHASE. THIS PERIOD MAY BE LONGER (FOR EXAMPLE 30 DAYS) WHERE SPECIFICALLY AND EXPLICITLY STATED AT THE POINT OF PURCHASE ON OUR WEBSITES OR IN WRITING.